



Certification is conditional on maintaining the required performance standards throughout the certified period of registration  
The British Assessment Bureau, 30 Tower View, Kings Hill, Kent, ME19 4UY

The management system of Certificate Number **217630**  
**Streamline Services Consultancy Limited**  
Suite 100, Grangewood House, Oakwood Hill Ind. Est., Loughton, Essex, IG10 3TZ

has been assessed and certified as meeting the requirements of

## **ISO 9001:2015**

for the following activities

The provision of recruitment and supply to blue chip UK companies, temporary and permanent staff in the public and private sectors.

Further clarifications regarding the scope of this certificate and the applicability of requirements may be obtained by consulting the certifier.



8289

Valid from  
**Initial Certification: 18 January 2019**  
**Latest Issue: 04 February 2021**  
**Expiry Date: 17 January 2022**  
subject to annual assessments

Authorised by

A handwritten signature in black ink, appearing to read "Mike Tims", is positioned above the name and title of the authorized officer.

**Mike Tims**  
Chief Executive Officer

## **[www.british-assessment.co.uk](http://www.british-assessment.co.uk)**

Certificate issued by Amtivo Group Limited, trading as British Assessment Bureau

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## Quality Policy

Streamline Services Consultancy is dedicated to the quality policy that will ensure that its provision of recruitment & supply temporary and permanent staff in the public and private sectors, and related operations fully meet the requirements of its customers at all times.

The goal of the company is to achieve a high level of customer satisfaction at all times. Commitment to understanding the context of the business, implementation of supporting managerial and business operational systems is essential to realizing that goal. Consideration of interested parties and risk management are essential factors for the ongoing development of the company.

Streamline Services Consultancy believes in the concept of customer and supplier working together in pursuing this policy and in continually striving for improvements in its management of staff recruitment, quality and safety. Ensuring that legal obligations and commitment to satisfy applicable requirements are fully maintained. The quality policy is based on 3 fundamental principles:

1. Ensuring that we fully identify and conform to the needs of our customers.
2. Looking at our service provision processes, identifying the potential for errors and taking the necessary action to eliminate them.
3. Everyone understanding how to do their job and doing it right first time.

To ensure that the policy is successfully implemented, staff will be responsible for identifying customer requirements, and ensuring that the correct procedures are followed to meet those requirements.

Objectives needed to ensure that the requirements of this policy are met and that continual improvement is maintained in line with the spirit of the policy, will be set, determined and monitored at Management Review.

The quality policy principles and objectives will be communicated and available to staff at all times. Training will be an integral part of the strategy to achieve the objectives.

Within this Policy we are committed to operating our Company under the disciplines and control of a Quality Management System conforming to the International Standard ISO 9001:2015, planned and developed jointly with our other management functions.

We are all committed to operating to this standard for continual improvement and we will maintain the necessary Quality Approvals consistent with our customer requirements.

### Approval of this policy

This policy was approved by the board of directors on the: 12<sup>th</sup> September 2018



Reviewed Date: 7<sup>th</sup> October 2020